Message from the Executive Director & Board President

Here we are, another year behind us. And what a year it has been, for everyone! Through extraordinary circumstances, the staff worked hard to be sure all the residents, children, parents, and clients who use the YWCA’s services would stay as safe as possible during this pandemic. Everyone is feeling a major sense of relief now so many in our community have been vaccinated.

As we wrote in the 2019 report, our project in Endicott in partnership with Housing Visions was able to continue construction all year long, and completion is right on track for August 2021! We are all very excited at the prospect of being able to provide services for 15 units of housing dedicated to homeless families. We all learned how to utilize the amazing technology called ZOOM and did not miss a beat in maintaining the Employee Racial Justice initiative. Throughout the pandemic and quarantine, we continued to hold staff, Executive Team, Board and other various meetings through that medium. We are all proficient now and know how to get our video cameras on and mute ourselves when we need to.

The Board continued to grow and develop as we worked to strengthen our Staff-Board partnership further to keep the organization healthy and looking toward the future.

So many community individuals, groups, and organizations contacted us all through this year to be sure we had everything we needed in terms of masks, hand sanitizer, cleaning supplies and anything else we needed for the residents and children in the childcare center. Despite not being able to meet in person, our donors stayed with us and kept up their support for our mission. We are truly grateful to everyone and feel very fortunate to have so many people who are dedicated to helping the YWCA carry on its mission, despite the world’s worst pandemic in modern history. Many thanks to everyone! We will carry on and look forward to reporting out all the amazing things we can accomplish in the year ahead.

Carole Coppens & Lauren Dula
YWCA IS PROUD TO HAVE BEEN SERVING THE BINGHAMTON COMMUNITY FOR OVER 125 YEARS!

DEVELOPMENT / MARKETING
3 Year Case for Support

<table>
<thead>
<tr>
<th>INITIATIVES</th>
<th>PROGRAMS</th>
<th>2018</th>
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<th>2020</th>
<th>GRAND TOTAL</th>
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The Major Gifts Campaign was rolled out on November 9, 2017 at the 125th Anniversary Gala where current programs were described and future programs were unveiled. In an effort for future sustainability, the goal is to maintain the existing programs and embark on new endeavors to lift up women, children and families to move beyond their limitations and really achieve something more in life.

CURRENT PROGRAMS:

YWCA IS EMPOWERING

YWRAP (YWCA Residents Achieving Positivity)
Empowering women in supportive housing programs to live independent, healthy lives.

Onsite Support Services:
- Supportive and Crisis mental health counseling
- Drug and Alcohol supportive counseling
- Weekly AA group
- Weekly Domestic Violence Group

Vocational and Educational Groups are held to improve life skill. Budgeting and Financial Education, Employment, Resume writing, Healthy Relationships, Co-Dependency Groups, Health and Fitness Groups, Cooking Classes and Nutrition Classes

Perfectly Suited program is operated by staff and volunteer residents at the YWCA. This program offers free professional clothing, shoes and accessories to both men and women in the community seeking employment

ENCOREplus program for women to access free breast and cervical exams who are under- or uninsured

Free childcare in the YWCA’s drop-in center for women in the Bridge program. This program provides intensive support to women in recovery from opioids and who have given birth to children addicted to opioids

Program Statistics:
- 30% started vocational and educational services and either enrolled in higher education, gained employment or took computer classes to gain employment skills (i.e. GED classes, ACCESS VR, ATTAIN LAB for computer courses, BOCES, SUNY Broome, Elmira Business Institute)
- 85% Of the residents diagnosed with mental health issues entered mental health treatment
- 95% of all the residents with substance use disorder entered, continued or completed outpatient drug and alcohol treatment
- 85% of the residents working on reunification with their children were successful
- 25% stabilized personal finances by being gainfully employed and completely closing their public assistance cases
- 98% of the women on probation successfully completed their program and/or they are in compliance
- 80% of women improved their physical health by establishing with a primary care physician and/or other healthcare professionals
- 85% of women in recovery remained clean and sober and remained engaged in AA/NA
- 45% completed healthy relationship classes
- 80% of women with children achieved better health for their children by enrolling in WIC benefits
- 100% of women in supportive housing enrolled their children in healthcare and in schools if they were age appropriate
- 95% of the women who moved out and have successfully maintained permanent housing in the community

THE YWCA IS EMPOWERING WOMEN IN SUPPORTIVE HOUSING PROGRAMS TO LIVE INDEPENDENT, HEALTHY LIVES.
CURRENT PROGRAMS (continued):

Young Wonders (Early Child Care Center)
Raising future generations while also enhancing a family’s ability to work.
The Young Wonders Early Childhood Centers strives to provide a loving, caring, learning environment where families, children, and staff are given the respect, commitment, and attention that each individual deserves. The center is open year-round from 6:45 – 5:45 offering programs for Infants, Toddler, Preschool, Pre-K, and School Age.

2020 Highlights:

- Continued partnership with the Foster Grandparent Program to receive volunteers in the classrooms.
- Young Wonders continued its participation in the Quality Stars New York and received a re-rating in 2019. The center maintained its 4 out of 5 star rating. Funding from the program was used to bring in high quality trainers to increase professionalism and knowledge. Funding was also available to purchase much needed equipment and learning materials.
- The continuation of several influential policies such as Primary Caregiving, the Intentional Teacher model for curriculum, the Conscious Discipline model, and participation in the Child and Adult Care Food Program.
- The center maintained an excellent licensing record with OCFS, receiving minimal violations for the year, many inspections without any noted violations.
- Continued use of the “Helping Hands Scholarship” to assist parents suffering from financial difficulty or unable to make child care payments. Multiple families were granted assistance.
- 93% of children attending from Fall 2018 to Spring 2019 showed measurable improvement on their Developmental Checklists.
- Responded to community need in 2020 and re-opened a School Age program for children of essential workers.

ENCOREplus (Breast & Cervical Outreach)
Increasing women’s breast and cervical health by focusing on preventative screenings and overall health care.
The ENCOREplus program provides breast/cervical health outreach, education and advocacy for all women. ENCOREplus also assists uninsured women to accessing free, age appropriate annual mammograms and PAP screenings through the New York State Department of Health and Federal Center of Disease Control.

With over 200 Outreach events a year, we are able to reach over 75,000 women and educating them on the Importance of early detection!

Lift for Life (Free Transportation for Seniors)
Free transportation provided to preventative care and screening specifically targeting seniors in rural areas who face transportation as a barrier to their health.
- Lift for Life Program will address the barriers that seniors face with transportation. Barriers like decreased ability to drive, expenses related to the maintenance of a vehicle, or the limitation in routes of public transportation in rural areas. With the continued increase of the senior population, these issues will grow to be more prevalent in our society.
- The Lift for Life Transportation Program is a service that will provide transportation, case management, outreach, and navigation through the healthcare system for 500-1500 annually to the aging senior population of Broome County.

Perfectly Suited
Increasing self-esteem and confidence through professional attire.
- Perfectly Suited assisted approximately 350 individuals with professional attire for employment.

Helping Hands Scholarship Fund
A scholarship program designed to help provide early childhood education tuition assistance for low income families who do not meet subsidy criteria and security deposits for women transitioning out of the Housing programs.

CAPITAL PROJECTS:

House of Hearts
Housing units leased in the community for families that are large enough to accommodate women, children and spouses. These units would be larger than the rooms available at the YWCA’s building but would still provide all the resources and services the YWCA has to offer.

House of Hope
Affordable housing units leased in the community for women transitioning out of services at the YWCA into the community who no longer need the intensive support services at the YWCA.
Thank You for Your Support!

The contributions of the donations from our generous supporters allow the YWCA of Binghamton/Broome County to advance its mission of eliminating racism and empowering women.

Friend Individual Donors:
- Julia Amodeo
- Judith Arnold
- Nancy Apfelbaum
- Suzanne Austenfeld
- Irving & Ruth Bardeen
- Stephanie Bergman
- Pamela Brown
- Sharon Bryden
- Michele Carmody
- Tung Sing Chong
- Suzanne Chudacheck
- Herve Comeau
- Heather Delorme
- Peter Delucia
- Beverly Hostin Dorsey
- Mary Dow
- Karen Dula
- Rachael Ford
- Luigi Fosco
- Madiline Gales
- Carol Gilg
- Richard Grecco
- Michael Grasso
- Susan Hughes
- Brian Jester
- Avenelle Johnson
- Maureen Konchar
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- Diane Lia
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- John & Margaret MacMillen
- Alice Martin
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- Kelsey McDonald
- Meghan McGowan
- Marjorie McNeil
- Vicki Montiottilo
- Jocelyn Murphy
- Alex Nazzari
- JoAnn & Rita Sejian
- Amy Shapiro
- Christine Silvestri
- Nicole Sivers
- Mary Surdy
- Christina Zodkoff

Friend Business Donors:
- America’s Charities
- Bates Troy
- Binghamton Philharmonic
- Cornerstone Community Church
- Knolls End Animal Hospital
- Temple Concord Sisterhood

Enthusiast Individual Donors:
- Catherine & Shawn Austin
- Lynn Ayersworth
- Barbara & Leslie Bank
- Tanyah Barnes
- Phyliss Bartlett
- Raymond & Sandra Berchtold
- Sharon Bryant
- Sandra Cardone
- Sandra Cherikoo
- Kelly Clark
- Michelle Colwell
- P.J. Daley
- Patricia Follette
- Melissa Frost
- Alyssa Gates
- Alysia Harris
- Jared Heffard
- Martha Johnson
- Lawrence & Nancy Riley

Enthusiast Business Donors:
- Barney & Dickenson
- First Congregational Church
- Forum Theater
- Jay Ful Stitches
- Knit Group
- Ladies Of Charity

Visionary Individual Donors:
- Carl & Laurie Bosch
- Sean & Pat Brady
- Cynthia Burger
- Keith & Gail Chudwick
- Rita Cornerton
- Carole Coppers
- Laura Coppers
- Lauren Dula
- Douglas & Judy Garner
- Denise Johnson
- Karma Legette
- Elizana Marie Joseph
- Richard Matties
- Subhaiah Morgan
- Kim & Tim Myers
- Jessica Neuman
- Angela Riley
- Cynthia Rohrbeck
- Myra & Tiana Sabir
- Leslie Scalzo
- Joe Schatz
- Kenny Scobie
- Thomas & Lisa Schulie
- Susan Seibold-Simpson
- Robin Seward
- Joan Spagnue
- Kerry Stamp
- Janet Tafken
- Jennifer Thompson
- Dylan & Alison Handal Twang
- Walt Weaver
- Kevin Wechtaluk
- Stasy Webb
- Karen Wittack

Visionary Business Donors:
- Ladies Ancient Order of Hibernians
- St. Patrick’s Church

Champion Individual Donors:
- Townsend Anderson
- Warren & Katherine Bacon
- David Beers
- Linda Bliem
- Elizabeth Bossong
- Melody Brindge
- Stephen Hess
- Jeff & Sharon Laudon
- Ann Machlin
- Charlotte MacLatchy
- Joanne Rose Pardy May
- Mary Lou McHale
- William & Mary Monopoli
- Peter & Jacqueline Newman
- Joel & Rebecca Reckott
- Lawrence & Linda Roudt
- Michael Sharp
- Penny Stringfield
- Donald & Susan Wenzinger
- Donald & Deborah Thorpe

Visionary Business Donors:
- Enterprise Community Partners
- Moynard & Megan Fals
- Franklin Corellin Foundation
- Louise & Ginger Ness
- Richard Vitto

Chairman’s Circle:
- Enterprise Community Partners
- Moynard & Megan Fals
- Franklin Corellin Foundation
- Louise & Ginger Ness
- Richard Vitto

President’s Circle:
- Susan G. Komen Upstate New York Affiliate
- Conrad & Virginia Klee Foundation
- The Community Foundation for South Central New York
- George A and Margaret Mee Charitable Foundation
- United Way of Broome County

We apologize if your name has been omitted from this list. Please contact Crystal Sackett so that we might include it in future communications.

YWCA THANKS YOU

DONATION CATEGORIES

- **ENTHUSIAST**: $100–$250
- **VISIONARY**: $250–$499
- **CHAMPION**: $500–$999
- **PRESIDENT’S CIRCLE**: $1,000–$24,000

**ININDUCTION INTO THE DR. ALICE MILLS GIVING SOCIETY**

- **SAMARITAN’S CIRCLE**: $1,000–$9,999
- **CHAIRMAN’S CIRCLE**: $5,000–$9,999
- **PRESIDENT’S CIRCLE**: $10,000–$24,000

GIVING SOCIETY DONORS:

- DR. ALICE MILLS
- Bernice Gould Memorial Fund
- Caroline Coppers
- Deborah Caddick
- Drucker Foundation
- Anna Edey
- Adale Everett
- Catherine Hepler
- Eggleston Foundation
- Fails Construction Company
- Price Chopper’s Golub Foundation
- Charlotte MacLatchy
- J.M McDonald Foundation
- Martha MacMillen
- The M&T Charitable Foundation
- NBT Bank
- Sharon Serkin
- The Raymond Corporation
- David Ziebarth

**THANKS TO OUR FRIENDS**

- Marjorie McNeil
- Meghan McGowan
- Kelsey McDonald
- Natalie Matthews
- Grace Masciarelli
- Alice Martin
- John & Margaret MacMillen
- Diane Liz Reyes
- Conrad & Virginia Krebs
- Tung Sing Chong
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**YWCA IS COMMITTED**

2020 Total Income: $3,959,452

- 0% Fundraising & Special Events
- 0% Miscellaneous Income
- 2% United Way/Agency Grants
- 8% Rental Income
- 10% Program Fees
- 30% Unrestricted Contributions
- 48% Grant Revenue

**YWCA IS UNWAVERING**

2020 Total Expenses: $2,438,808

- 0% Equipment
- 0% Advertising
- 0% Office Expenses
- 1% Travel & Conferences
- 2% Miscellaneous
- 3% Professional Fees
- 7% Occupancy
- 9% Supplies
- 11% Depreciation Expense
- 67% Payroll, Taxes & Benefits