

2024



ywca

Binghamton Annual Report

607-772-0340
www.YWCABinghamton.org

ABOUT US

The YWCA is a woman's organization that has served Binghamton and Broome County for over 132 years, improving the lives of vulnerable members of our community.

Together with YOU, we are a movement on a mission to:

- Improve the health, safety, and economic opportunities of women.
- Promote peace, justice, freedom, and dignity for all.
- Provide a safe and enriching environment for children to grow.



YWCA
IS ON A
MISSION

**We're on a Mission
to eliminate racism,
empower women;
and promote peace,
justice, freedom,
and dignity for all.**

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LETTER FROM OUR CEO

Carole Coppens

Executive Director/CEO

Dear Friends and Supporters,

As we reflect on the past year, it is with a deep sense of gratitude and pride that I share our achievements, milestones, and ongoing commitment to the mission that has guided us for over 130 years.

Since our founding, our organization has stood as a pillar of support for our community, adapting to meet the ever-evolving needs of those we serve. This year, we have continued to build upon the strong foundation laid by those who came before us, working together to foster positive change, uplift voices that often go unheard, and ensure that the values of compassion, justice, and inclusion remain at the forefront of everything we do.

A Year of Growth and Resilience

In 2024, we faced challenges that tested our resilience, but thanks to your unwavering support, we emerged stronger than ever. Despite the continued uncertainty in the world around us, our team has been tireless in its efforts to create meaningful impact. From expanding our programs to reaching more individuals in need, to growing our partnerships with like-minded organizations, we have made significant strides toward our shared vision for a better future.

This year, we were particularly proud of our new initiatives aimed at addressing homelessness, affordable housing, Health access and childcare. These programs have already touched countless lives and provide a hopeful glimpse into what we can achieve together. We launched a three year campaign in April that provides naming rights for the new Intergenerational Campus Project and have been amazed at the level of support we are receiving from our community.

Strengthening Our Foundation

Our 130th anniversary is not only a time to celebrate our past, but to prepare for the future. With a focus on sustainability and innovation, we have strengthened our internal capacity, invested in our staff and volunteers, and enhanced our digital infrastructure to better serve those who rely on us. Our commitment to transparency and accountability remains at the core of our work, and we remain deeply grateful for the trust you place in us. We are focused on expanding our impact even further. We are committed to scaling our programs, amplifying the voices of those who need it most, and continuing to evolve with the changing landscape of our community. There is still much work to be done, but with your continued support, I am confident that together, we can rise to the challenge.

We are incredibly fortunate to have a community of passionate supporters, donors, volunteers, and partners who share in our mission. Your belief in our work enables us to make a lasting difference, and for that, I offer my heartfelt thanks. As we look toward the future, I am excited for the journey ahead and for the continued growth of our shared vision.

Thank you for your unwavering commitment to our mission and for standing alongside us in our pursuit of positive, lasting change. Together, we can continue to honor the legacy of those who laid the foundation of this organization over 130 years ago, while building a brighter future for all.

With deep appreciation,

Carole F Coppens

LETTER FROM OUR BOARD PRESIDENT

Charlotte Kramer

Board of Directors President



Dear Friends and Supporters,

As President of the Board for YWCA Binghamton and Broome County, I am honored to extend our deepest gratitude—on behalf of the entire Board of Directors—for your unwavering support and generosity.

Your commitment allows us to remain steadfast in our mission: Eliminating Racism, Empowering Women, and Promoting Peace, Justice, and Equity for All. In these challenging times, your support is more vital than ever.

Because of your support, we have continued to make meaningful strides in advancing our mission. One of our most significant achievements this year has been the ongoing operation of Southside Manor, our emergency shelter for homeless women. In 2024, our housing programs collectively served 1,026 women in our community and provided referrals for 59 men. These programs not only assist women in crisis but also support them and their families in securing permanent housing. A brief overview of our housing programs is included in this report.

Our dedicated staff works tirelessly to create lasting change. Through impactful programs like Encore Plus (our breast and cervical cancer prevention initiative) and Young Wonders Day Care, they empower women and children every day. Our Mission Impact Director has also been instrumental in enhancing racial justice awareness and education for both staff and board members, ensuring that equity remains at the heart of our work.

None of this would be possible without the exceptional leadership of our Executive Director, Carole Coppens, who this year celebrates 25 years of service. Her vision and dedication have shaped YWCA Binghamton and Broome County into the outstanding agency it is today.

Looking ahead, we are excited about the opportunities before us, including our Intergenerational Campus Project, which will expand our services to provide affordable housing for domestic violence survivors and frail elderly, while also doubling our childcare capacity. With your continued partnership, we are confident that we can achieve even greater success.

Your generosity and belief in our mission make all of this possible. Every donation—no matter the size—has a profound impact, strengthening our ability to serve those who need us most.

Thank you for your continued trust and support. Together, we are making a difference and building a brighter future for all.

With gratitude,

Charlotte Kramer

FOUNDATIONAL SUPPORT

- Apalachin Lions Foundation, Inc.
- Bernice Gould Memorial Fund
- Conrad & Virginia Klee Foundation
- Eggleston Foundation
- Enterprise Holdings Foundation
- Franklin Conklin Foundation
- George and Sally Akel Fund
- J.M. McDonald Foundation
- Price Chopper's Golub Foundation
- Rumble Ponies Foundation, Inc.
- The Victor & Esther Rozen Foundation
- United Way of Broome County
- Put God First Foundation

To all the Foundations,
Businesses, and
Individuals that support
the YWCA of Binghamton
in our mission...

*Thank
You!*

THE YWCA OF BINGHAMTON ADMINISTRATIVE STAFF:

Carole Coppens, Executive Director

Becky Krise, Chief Financial Officer

Theresa Bovier, Chief Operations Officer

Crystal Sackett, Senior Project Director

Laura Gates, Young Wonders Director

Kim Micalizzi, Program Support Assistant

CORPORATE

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**VETERINARY
HOSPITAL**



Knoll's End Animal Hospital
Berkshire, New York



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LIFE**
The Company That Cares.®



TSB



 **UHS**



VISIONS
FEDERAL CREDIT UNION

DONORS

BUSINESSES

ABW Ministries of Community Baptist Church
 Alexanders Cafe
 All Things Beautiful
 Applebees Vestal
 Arrowhead Parable Christian Store
 Art From Mars
 Baba's Busy Hands
 Bath & Body Works
 Best Bagels In Town
 Binghamton AKPsi Sorority
 Binghamton Downtown Singers
 Binghamton Philharmonic
 Binghamton Rumble Ponies
 Boscov's
 Broome County Office For Aging Foster
 Grandparent Program
 Broome County Status of Women Council
 Brushing Beauty Face Painting & Body Art
 Cacciatore's Restaurant
 Central United Methodist Church of Endicott
 Cetera Investors
 Chenango Supply
 Christian Community Church of Conklin
 Church of Jesus Christ of Latter Day Saints
 Church Women United of Binghamton NY
 Conklin Presbyterian Church
 Consol Family Kitchen
 Core Life
 Cornerstone Community Church
 Cortese Restaurant
 Curcio Printing
 CVHS Class of 2025
 Dancing With D Triple City Twilights
 Double Tree by Hilton Binghamton
 Donoli's Restaurant
 East Side Congregational Church
 Elizabeth's Shoes and Accessories
 Endicott Agway
 Endicott Florist
 Endwell League of Community Action
 Faculty Student Association of Broome
 Community College

Freedom Allstar Cheer
 Frosty Joe's
 Garland Gallery
 Grace Lutheran Church
 Greek House Restaurant
 Hampton Inn
 Harpursville High School
 Hidy Ochiai Karate
 Holy Trinity Lutheran Church
 The Home Depot
 Imagicka
 Immaculate Conception Church
 Jim Roma's Bakery
 Jonathan's Fine Foods & Spirits
 Kampai Japanese Steakhouse
 Katie's Kreations
 Little Venice Restaurant
 Love Grows By Giving Program
 Nimmonsburg-Hillcrest Rotary Club
 Nimmonsburg United Methodist Women
 New York Pizzeria
 Outback Steakhouse
 Owego Agway
 Park Diner
 Parkway Wine & Spirits
 Peoples Security Bank & Trust
 Permanent Cosmetics of NY
 Pi Eta Chapter of Delta Sigma Theta Sorority
 Piccolo's Café
 PS Restaurant
 Red Lobster
 Redeemer Lutheran Church
 Remlick's Grille & Oyster Bar

Riger Marketing Communications
 Riverwalk Athletic Club
 Rossi's Pizza
 Seabreeze Amusement Park
 Snuggle Inn
 South City Publick House
 St. Mary's Church of Kirkwood
 Strange Brew Cafe
 SUNY Delhi
 Taylor Rental
 Texas Roadhouse
 TGI Fridays
 The Cider Mill
 The Discovery Center
 The Goat Boy
 The Grove
 Tony's Italian Grill
 Tri Cities Opera
 Trinity Memorial Episcopal Church
 Troop 30034 Girl Scouts
 UHS Population Health
 United Presbyterian Church of Binghamton
 Van Cott Jewelers
 Van Zandbergen Photography
 Vestal Bakery & Deli
 VIP Products
 White Rose Day Spa & Hair Design
 Windsor High School Key Club
 Windy Hill Candle Factory
 Women in Healthcare
 Xi Beta Sigma Alumnae Chapter



DONORS

INDIVIDUALS

Kathryn Acri	Kathryn Carpenter	Susan Gahagan	Elaine Madigan	Jessica Salt
Dave Adler	Maeve Carpenter	Michael and Dori May Ganisin	Ron & Rosemary Markoff	Ellen Schmidt
Ron and Beth Akel	Keith and Gail Chadwick	Tonya Garlick	Colleen Martino	Susan Siebold-Simpson
Karen Alatta	Steve & Camron Chardoul	Douglas & Judy Garner	Lorraine Matthews	MaryAnn Sengmanivong
Eve Andersen	Sophia Chen Chen	Madeline Gates	Mary Ellen McGory	Laura Shafer
Judith Arnold	Monica Chiao	David & Marci Goodwin	Mary Kay McKinney	Laura Shafer
Lynn Aylesworth	Paul Cienniwa	Kaitlyn Hagerman	Marjorie McNeil	Lori Shafer
Warren & Katherine Bacon	Cathy Clark	Nathan Hall	Mary Lou McPhail	Lori Shafer
Aubry Baker	Karly Clark	Lauren Hanakovc	Kristy McWherter	Karen Shear
Les & Barbara Bank	Rob Collins	Mary Harris	Luis Alexis Mendorza	Julian & Lee Shepherd
Irving and Ruth Bardeen	Darlene Comeno	Nicole Hathaway	Lisa Micalizzi	Tkaya Sheppherd
Tanyah Barnes	Steve & Megan Conboy	Brenda Hauber	Elizabeth Micalizzi	Betsy Shields
Sarina Barrera	Donald Conklin	Nicholas Hawley	Judie Mickelson	Ronni Silvestri
Phyllis Bartlett	Kristen Conlin	Kayley Hayes	Emilia Mielezsko	Nicole Siverson
Janet Beal	Carolyn Cook	Lisa Held	Nicholas Millard	Lori Smith
Jeffrey Becker	Matt & Carole Coppens	Jared Helfand	Tom & Michelle Miller	Ken and Sue Spink
David Beers	Laura Coppens	Cynthia Hitt	Aamira Moncrieff	Joan Sprague
Kathy Bender	Barbara Coppens	Shannon Hitt	William & Mary Monopoli	Linda Stark
Laurie Bender	John Coppens	Ava Hoehne	Russ Mosher	Penny & Stephen Stringfield
Lori Benjamin	Brenda Costello	Chris Ivanonko	Sara Moulthrop	Cassie Sullivan
Stephanie Bergman	Deb Cudo	Tom Janik	John & Laurie Mas	Susan Symonette
Britney Bethea	Melody Cunningham	Adele Jeffers-Everett	Deborah Mueller	Refayea Tasnim
Elizabeth Betzenhauser	Brian Daniels	Denise Johnson	Paige Mullins	Christine Thompson
Linda Biemer	Roseanna Davidson	Karen Jones	Brenda Myers	Sara Tripp
Amanda Birch	Andrea Davis	Kara Joseph	Shelby Nagle	Dylan & Alison Twang
Juan Blackman	Lori & Timothy Dayton	Sangida Kane	Dirin Noble	Gabe & Carrie Verrocchio
Patty Bloomer	Johnathan Delaney	Danelle Kaplan	Dave and Michelle Norton	Justine Villanueva
Shaun Boorum	Chris Delloria	Bandhana Katoch	Miriam Oliver	Patricia Walsh
Carl & Laurie Bosch	Heather Delorme	Nate Kelsey	Tanya Osment	Pat Watro
Elizabeth Bosson	Victoria DeVito	Gia Kirby	Steven Papai	Sandra Watts
Theresa Bovier	Mary Diegert	Marjorie & Peter Kirkaldy	Joann Rose Parry May	Sandra Weaver
Meggan Bovier	Donna Dimeglio	Ryan Knecht	Dawn Patak	Kevin Wechtaluk
Bruce and Cheryl Boyea	Mary Lou Divis	Ruthanne Koffman	Enda Pauly	Cheryl Weeks
Beth Bringley	Shannon Dodge	Betsy Koffman	Howard & Melanie Norton	Angela Weiss
Candace Brown	Sarah Dornbos	Charlie and Charlotte Kramer	Petote	Donald and Susan Wenzinger
Melody Brundage	Laura Doud	Harlee Kramer	Susan & Mark Phelps	Ronda West
Sharon Bryant	Cathleen Dougherty	Andrew & Becky Krise	Joyce Pierce	William and Beth E. Westfall
Sharon Bryden	Lauren Dula	Cheryl Kurosky	Jean Pietly	Mark & Betty Jane Whiting
Melody Bryndoge	Belinda Ellison	Jack & Janice Layer	Susanne Place	Jeannie Wickert
Mary & Nathan Buckland	Katherine Ensor-Pueschel	Karima Legette	Candice Poyer	Sherri Wilcox
Chris & Cynthia Burger	Maynard & Megan Fahs	Honorable Maryanne	Pauline Putney	Debra Williams
Diane Butler	Amy Fancher	Lehmann	Jabri Randolph	Becky Williamson
Stephanie Button	Kristen Fata	Lillian Levy	Kateri Reagan	Maureen & Joseph Wilson
Julie Caldaruolo	Emily Fedin	Yvette Lewis-Carrier	Abigail Reddy	Rudy Zavada
Arcangelo Caldaruolo	Debra Felter	Diane Lia	Reva Reid	Larry Zeruth
Sandra Cardone	Michele Ferraro	Tina Lyon	Sarah Richeda	David & Maureen Zeibarth
		Maretta Lyon	Tara Riesbeck	Christina Zodikoff
		Njeri Macharia	Lisa Robinson	
		Steve & Ann Machlin	Joel and Rebecca Rockoff	
		Sandra Maciak	Lexus Anne Rodriguez	
		Charlotte MacLachy	Lawrence and Lana Rouff	
		Martha MacMillen	Linda Rucano	



PROGRAMS

01

HOUSING

YWCA CITY APARTMENTS & RESIDENTIAL SERVICES

A diverse range of homeless shelter, transitional, & permanent supportive housing programs are available for homeless or formerly homeless individuals and their families, empowering them to live independent, healthy lives. Participants benefit from comprehensive support including case management, education, job training, childcare, rental assistance, income support, and access to recovery services.

ONSITE SUPPORT SERVICES:

- Substance use support groups and referral services
- Domestic Violence survivor supportive housing programs and referral services
- Trauma informed care and motivational interviewing models used in on- and off-site case management
- ENCOREplus program referrals for tenants to access free breast and cervical exams who are under- or uninsured
- Supportive crisis and mental health counseling
- Employment and life skills building: budgeting and financial education, employment readiness, resume writing, healthy relationships, co-dependency groups, health and fitness groups, cooking and nutrition classes
- On-site childcare in the YWCA's drop-in center for women in the Bridge program. The program provides intensive support to women in recovery who have given birth to children addicted to illegal substances. Free childcare is provided for program participants

PROGRAM	GRANT FUNDING	POPULATION SERVED
YW City Apartments Address: 80 Hawley Street Units have multiple funding sources.	New York State Supportive Housing Program (NYSSHP) 48 units Families & Singles PSH*	Homeless families and singles. Funds cover operating expenses & salaries.
Journey Address: On and off-site	HUD for Domestic Violence Survivors 70 units: Families & Single 45 units: RRH-PH & 25 units TH	Homeless families and singles with a history of domestic violence. Funds are used for case management, rental assistance, transportation, moving costs, food, & utility arrears.
Emergency Housing Shelter Address: 80 Hawley St (19-beds) Southside Manor Homeless Shelter Address: 76 Conklin Ave, Binghamton (60-beds)	Solutions to End Homelessness Program (STEHP) City of Binghamton Emergency Solutions Grant (ESG) Code Blue (Nov-April)	Homeless Women. Funds pay for staffing and supplies, including hygiene products, food, basic necessities, and transportation ESG Funds are for shelter staff.
Intensive Independent Living Program (IILP) Address: 80 Hawley Street	Housing Urban Development (HUD) for IILP: 17 units: families & single PSH*	Homeless families & singles with at least one documented disability. Pays for support services and rental assistance.
Street Outreach Program	City of Binghamton Emergency Solutions Grant (ESG)	Outreach staff work with homeless individuals who are on the street, in hotels, and other places not meant for human habitation.

*Permanent Supportive Housing

PROGRAM	GRANT FUNDING	POPULATION SERVED
Department of Social Service Rental Supplement Program (DDSS RSP) Address: Off and on-site	Broome County Department of Social Services 40-45 Homeless Households	Homeless families and singles residing in hotels. Funds provide case management, rental assistance, moving costs, household items and food.
The Bridge Address: 80 Hawley Street	Broome County Department of Social Services-5 units: 5 Family PSH*	Homeless families having an infant born addicted to illegal substances. Funds are used for all things a family needs and to support recovery. 2 year program.
Endicott Square Address: 23 Jackson Ave, Endicott	Empire State Supportive Housing Initiative (ESSHI): 15 units: 15 Family	Homeless Families with the head of household having a mental health diagnosis (SM I)

*Permanent Supportive Housing



**YWCA IS ON
A MISSION**

02

OUTREACH

ENCOREplus

For 32 years, ENCOREplus, a YWCA initiative, has been dedicated to enhancing women's breast and cervical health within our community. Our focus lies in preventive screenings and holistic healthcare approaches.

HERE'S HOW WE'RE MAKING A DIFFERENCE:

- Offering informative workshops
- Facilitating screenings for over 1,200 women annually
- Assisting un- or underinsured women in accessing free life-saving breast and cervical cancer screenings through a grant from Cancer Services of the Southern Tier

Our impact speaks volumes:

- 48 women diagnosed with early-stage breast cancer through our program
- Providing transportation to 178 women for their appointments
- Offering free child or adult care to eliminate barriers to scheduled appointments

At ENCOREplus, we're breaking down barriers and ensuring every woman has access to essential screenings and support for their breast and cervical health.



YOUNG WONDERS EARLY CHILDCARE CENTER

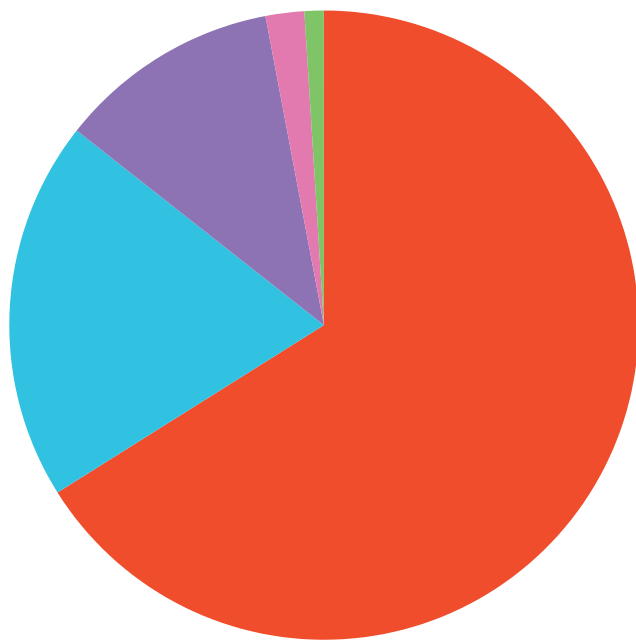
*Raising future generations
while enhancing a family's
ability to work*

The Young Wonders Early Childhood Center strives to provide a loving, caring, learning environment where families, children, and staff are given the respect, commitment, and attention that each individual deserves. The center is open year-round from 6:45am - 5:45pm offering programs for infants, toddlers, preschool, pre-kindergarten, and school age.

- Continued partnership with the Foster Grandparent Program, as well as the Community Options program to receive volunteers in the classrooms.
- Continued participation in QUALITYstarsNY, maintaining its 4-star rating. Funding from the program was used to fund professional development and increase caregiver knowledge and inform practice. Funding from QsNY was also used to purchase much needed equipment and learning materials.
- Quarterly developmental assessments were completed using Creative Curriculum GOLD by Teaching Strategies, an award winning curriculum and assessment program, endorsed by the National Association for the Education of Young Children.
- Supported the social-emotional development of our children with the *Second Step* program and Conscious Discipline program, integrating them as core components of our curriculum.
- Participation in the Child and Adult Care Food Program (CACFP), ensuring nutritious meals and snacks are served to the children.
- The center maintained an excellent licensing record with the Office of Children and Family Services (OCFS) receiving minimal violations for the year.
- Continued use of the “Helping Hands Scholarship” to assist parents struggling with financial difficulty to pay tuition or family shares.
- 91% of children attending from Fall 2023 -Spring 2024 showed measurable improvement on their developmental assessments.
- 80% of children identified with a potential developmental delay from Fall 2023 - Spring 2024 were approved to receive outside services in the forms of occupational therapy, speech therapy, or physical therapy.
- Achieved certification as a “Caring Spaces Endorsed Center” a three-phase process that evaluates childcare provider’s ability to offer an open environment, responsive caregiving, and age-appropriate materials and experiences.

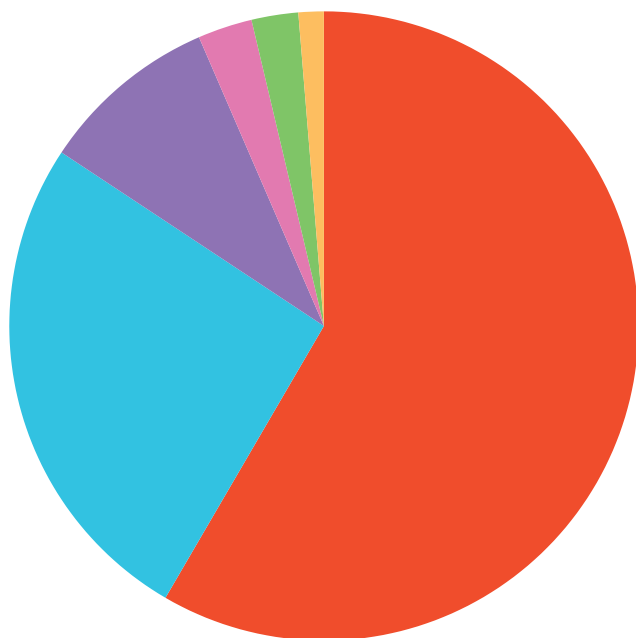


INCOME AND EXPENSE OVERVIEW



TOTAL INCOME: \$5,258,928

- 66.6% ● Grant Revenue
- 19.7% ● Rental Income
- 11.5% ● Program Fees
- 2% ● Unrestricted Contributions
- 1% ● In-Kind Donations



TOTAL EXPENSE: \$5,698,576

- 58.4% ● Payroll, Taxes, and Benefits
- 25.9% ● Supplies
- 9.2% ● Occupancy
- 2.8% ● Miscellaneous
- 2.4% ● Professional Fees
- 1.3% ● Travel & Conferences

eliminating racism
empowering women
ywca



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80 Hawley Street, Binghamton, NY 13901



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