

# YWCA Binghamton

## Annual Report



607-772-0340

[www.YWCABinghamton.org](http://www.YWCABinghamton.org)

# About Us

The YWCA is a woman's organization that has served Binghamton and Broome County for over 132 years, improving the lives of vulnerable members of our community. Together with YOU, we are a movement on a mission to:



- Improve the health, safety, and economic opportunities of women.
- Promote peace, justice, freedom, and dignity for all.
- Provide a safe and enriching environment for children to grow.

## Our Mission:

We're on a Mission to eliminate racism, empower women; and promote peace, justice, freedom and dignity for all.

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# Letters From Our CEO and Board President



**Carole Coppens**

Executive Director/  
CEO

Dear Friends and Supporters,

As we celebrate our 132nd year of service, I am thrilled to share with you the incredible strides we have made together at YWCA Binghamton. Last year was a testament to our commitment to empowering women and supporting our community, and I am immensely proud of what we achieved.

One of our proudest accomplishments from the past year was the opening of three new housing programs, providing safe and stable homes for individuals and families in need. Additionally, we expanded our emergency shelter capacity, now serving 50 women and children who are experiencing crisis situations. These initiatives not only address immediate needs but also lay the groundwork for long-term stability and empowerment.

None of this would have been possible without the unwavering support of our dedicated staff, volunteers, donors, and community partners. Your generosity and commitment have enabled us to make a meaningful difference in the lives of so many individuals and families.

Looking ahead, we are excited about the opportunities and challenges that the future holds. With your continued support, we are confident that we will build on our successes and continue to be a beacon of hope and empowerment in our community.

Thank you for being a part of the YWCA Binghamton family. Together, we are making a difference.

Warm regards  
Carole E. Coppens  
Executive Director



As the President of the Board for YWCA Binghamton and Broome County, on behalf of the entire Board of Directors I want to express our deepest gratitude for your continued support and generosity. Together with your support we remain steadfastly committed to our mission: Eliminating Racism, Empowering Women, and Promoting peace, justice and equity for all.

Your contributions have been instrumental in allowing us to advance our mission and achieve remarkable milestones over the past year. Thanks to your unwavering commitment, we have been able to open Southside Manor, our emergency shelter for homeless women, which expanded our services to homeless women in our community. We expect to serve over 500 homeless women in our community this year. We also continue to operate five permanent supportive housing programs, which are briefly explained in this annual report.

All of the staff here at the YWCA work for justice, eliminating racism and empowering women through our many successful programs such as Encore Plus (our breast and cervical cancer prevention program), and our Young Wonders Day Care throughout the year. Every day they are improving the lives of women and children in need in our community. Our Mission Impact Director has been instrumental in planning racial justice awareness and education for staff and the board.

None of the work of the YWCA would be possible without the stellar direction of our Executive Director, Carole Coppins, who celebrates 24 years as our leader this year. Her vision has made the YWCA Binghamton and Broome County the outstanding agency that it is today.

In these challenging times, your support is more crucial than ever. It is your dedication that empowers us to make a tangible difference in the lives of those we serve. Every donation, no matter the size, has a profound impact on our community and helps us move closer to our goals.

As we look to the future, we are excited about the opportunities ahead and remain steadfast in our commitment to our mission. We are planning the expansion of our services with our Intergenerational Campus Project. This project will provide affordable housing for domestic violence survivors, frail elderly and double our childcare capacity.

With your continued partnership, we are confident that we can achieve even greater success.

Once again, thank you for your generosity and trust in our organization. Together, we are making a meaningful impact and creating a brighter future for all.

Warm regards,

Charlotte Kramer  
President of the Board



**Charlotte Kramer**  
**Board of Directors**  
**President**

# Foundational Support

Apalachin Lions Foundation

Bernice Gould Memorial Fund

Binghamton Rotary Foundation

Broadview Federal Credit Union

CAF America

Conrad & Virginia Klee Foundation

The Rumble Ponies Foundation

Eggleston Foundation

Endicott Rotary Foundation

Enterprise Holdings

Faculty Student Assoc. of BCC

Franklin Conklin Foundation

J.M. McDonald Foundation

Price Chopper's Golub Foundation

PC Franklin Conklin Foundation

St. Paul's Episcopal Church

The Victor & Esther Rozen Foundation

To all the Foundations, Businesses,  
and Individuals that support the  
YWCA of Binghamton in our mission...

*Thank  
You!*

## The YWCA of Binghamton Administrative Staff:

**Carole Coppens** *Executive Director*

**Becky Krise** *Chief Financial Officer*

**Theresa Bovier** *Chief Operations Officer*

**Crystal Sackett** *Senior Project Director*

**Laura Gates** *Young Wonders Director*

**Jabari Randolph** *Mission Impact Director*

**Kim Micalizzi** *Program Support Assistant*

# Donors

## Businesses

21st Century Pools & Spas	Endicott Florist	Northgate Vacuum
Acacia Aveda Salon Spa	Endicott Performing Arts Center	Olive Garden
Agway of Binghamton	Endwell League of Community Action	Outback Steakhouse
All Leathers and Repairs	Fahs Construction Company	Pajama Program
AMC Vestal Town Square 9	Five Guys	Parlor City Cards & Collectible
America's Charities	Floyds Rental	Phil's Chicken House
Apalachin Lions Foundation	Food & Fire Grill	Pinkies BBQ
Applebees Vestal	Friends of Amakami Girl Scouts	Pub in the Tub
Arrowhead Parable Christian Store	Frosty Joes	Red Lobster
Asian Nails	FSB Initiative INC	Remliks
Autozone	Fur & Feathers Veterinary Care	Riverwalk Athletic Club
Barnes & Noble	Garage Taco Bar	Robby's Discount Wine & Liquor
Bella Pizza	Garland Gallery	Rossi's Pizza
Best Bagels In Town	Goodwill Theatre	Sake Tumi
Binghamton Hots	Grande Pizza	Sam's Club
Binghamton Philharmonic	Greek House Restaurant	Snuggle Inn
Binghamton Rumble Ponies	Hair & Beyond	South City Publick House
Blaze Pizza	Harness	Speak Animal Hospital
Boscov's	Health Beat Natural Foods	Ss. Cyril & Methodius Church
Broadway Diner	Hidy Ochiai Karate	St. Mary's Church
Broadway in Binghamton	Home Depot	State Farm Endwell
Broome Leadership Institute	Jackie Howard SUNY Delhi	Strange Brew Café
Brozzetti Pizza	Jim Roma's Bakery	Student Association of B.C.C.
Butcher Boys Market	Johnson City Veterinary Hospital	Target
C&D Liquors wine, beer and Spirits	Jonathan's	Taylor Rental
Cetera Investors	Kampai Japanese Steakhouse	Texas Roadhouse
Chroma Cafe and Bakery	Karman's Korner	TGI Fridays
Chuckster's Family Fun Park	Katie Katies Kreations	The Bagel Factory
Church Women United of Binghamton	KIP's Purdy Grooming By Amber	The Goat Boy
Classy Canine Cuts Dog Grooming	Lady Fest	The Goldsmith
Conklin Presbyterian Church	Laughing Place	The Grove
Consol Family Kitchen	Liquor Town	Tiahwaga Theatre
Cornell Cooperative Extension of B.C.	Little Venice Restaurant	Toms Coffee, Cards & Gifts
Cornerstone Community Church	Lupo & Sons, Inc	Tractor Supply Front Street
Cracker Barrel	Matthews Auto Group	Tri Cities Opera
Creative Cuts	McCoy's Chop House	Trinity Memorial Church
David Twin Rivers	Michaelangelo's Restaurant	Tullys /Coppertop
Donoli's Restaurant	Mirabito	United Presbyterian Church of Bing.
Double Tree by Hilton Binghamton	Most Holy Rosary Church	Van Zandbergen Photography
Dunkin	My Hair Salon	VanCott Jewelers
Element Hair Design	Nature's Miracles	Vestal Bakery & Deli
Elizabeth Shoes	Nirchi's Pizza	Vestal Senior High School
Emerging Leaders Society	North Point Community Church	Vestal Sertoma Club
		Vestal Wine & Liquor
		W&W Nursery & landscaping
		Walmart
		Wegmans
		White Rose Day Spa & Hair Design
		Windy Hill Candle Factory

# Individuals

Adewale Oobatola	Clare A Ward-Living	Jabari Randolph	Kim & Rich Pesko	Patty Bloomer
Ajee Bradham	Connie Siedlecky	Jack & Janice Layer	Kimberly Buckner Felton	Paul & Teri Goodall-Komar
Alexis Feggins	Corinne Austin	Jack Bailey	Kolby Finch	Pauline Putney
Alice Martin	Crystal & Michael Sackett	Jackie Howard	Kora Smith	Penny Pelletier
Alicia Beekman	Cynthia & Chris Burger	Jackie Townsend	Kurt Knox	Penny Stringfield & Stephen Heiss
Alicia Dixon -Garrard	Cynthia Audet Sexton	James & Patricia Gazda-Grace	Lasandra Herman & Jill Lukach	Peter & Jacquelyn Newman
Alivia Dailey	Darlene Comeno	Jamie Sutton-Reitnauer	Laura Coppens	Philip Testa
Allison Alden	Dave McPeck	Janet Beal	Lauren Dula	Rachel & Denise Kowal
Alycia & Jay Harris	David & Karen Sobotka	Janet Crawford	Lee Shephard	Rachel Bates
Alyssa Gates	David Beers & Elizabeth Bossong	Janice Norton	Lexi Sisselman	Rachel Bond
Amanda DeSantis	David Haines	Jared Helfand	Linda Biemer	Rachel Meade- Driesbaugh
Amber Stallman	David Ziebarth	Jean Philip- Guimont	Lisa Micalizzi	Rebecca Pearce
Amy Taylor	Debbie Bell	Jeannie Wickert	Lucille Roberts	Richard & Laura Weeks
Ann & Steve Machlin	Debbie Zeitz	Jeff Decosse	Lynn Aylesworth	Riley Spencer Invictus
Anna Aquisto	Deborah Clough-Gitchell	Jennifer Ruske	Madiline Gates	Robert Parlett
Anna Bitterbaum	Debra Felter	Jennifer Spencer	Maretta Lyon	Roberta Peterson
Anne Schaeffer	Debra Williams	Jeremy Dzuba	Mariah Carrasquillo	Ronald & Catherine Maliwacki
Annisia Denny	Denise & Rachel Kowal	Jesse Emmons	Marie McKenna & Elizabeth Hughes	Roxa Smith
Ashley Irons	Denise Corcoran	Jessica Sperling	Marie Scofield	Ruth Smith
Aubrey Baker	Denise Johnson	Jessica Woodford	Marietta Lyon	Sandra Cardone
Aurea Valderrama	Diana Liz Reyes	Jill Chapman	Marina Fagnoli	Sandra Clouden
Aylanna Lashley	Diana Salvemini	Jim McDuffee	Marjorie & Peter Kirkaldy	Sandra Watts
Barbara Aldrich	Diane Butler	Jim Rolo	Marjorie McNeil	Sandy Haque
Barbara & Leslie Bank	Diane Lia & Tung Sing Chong	Joan Sprague	Mark & Betty Jane Whiting	Sarah Dernbes
Barbara Coppens	Donald & Susan Wenzinger	Joann Rose Parry May	Mark & Susan Phelps	Sarah Dornbos
Barbara DuFour	Donna Domenico	Joe Spaziano	Mark Darpino	Sarah Richeda
Barbara Knapp	Donna Kilmer	John & Laurie Mras	Mark Silverio	Scott & Jaclyn Boushie-Bombard
Beck Gore	Donna W. Spearman	John Bokal	Marshall McMurray	Shalom & Punky Benichov
Becky & Andrew Krise	Douglas & Judy Garner	John Rozzoni	Martha MacMillen	Sharon Bryant
Becky J. Williamson	Dr. & Mrs. Lawrence & Lana Rouff	Joseph & Maureen Wilson	Mary Buckland & Nathan Buckland	Sharon Bryden
Betsy Koffman	Dr. Linda Skrabalak	Josh Wahl	Mary Cromer	Shawn Wolbert
Beverly Hosten Dorsey	Dylan Twang & Alison Handy-Twang	Joshua Jacyna	Mary Hamzik	Sheri Eldred
Bonnie Gardner	Eileen Folk	Joy Batrony	Mary Lou McPhail	Sherry Eaton
Branda Roberts	Elizabeth Bachura	Judie Mickelson	Mary Surdey	Siobhan Sheppherd
Brandon Malynens & Annie Walck	Elizabeth Fitzpatrick	Judith Arnold	Matt Jennings	Stacy Webb
Brian Burkick	Elizabeth Micalizzi	Julanne Moss	Matt Rote	Stephanie Bergman
Brian Daniels	Elizabeth Rounds	Julian & Lee Shepherd	Matthews Auto Group	Steve VanNostrand
Brian Naylor	Elizabeth Spezzaraten	Julie Jenson	Maureen & Joseph Wilson	Steven Papai
Briana Alford	Esther Franz	Kaethe Mitchell	Maureen Giangrieco	Susan Carpenter
Bridgette Falco	Eva McCabe	Kara Joseph	Maynard & Megan Fahs	Susan Newcomb
Brittany Fitzgerald	Eve Andersen	Kara Swartwood	Meggan Bovier	Susan Secky
Brittany Merritt	Eve Andersen	Karen Harris	Mel Massaro	Susan & Mark Phelps
Bruce & Cheryl Boyea	Fankie Vallely	Karen Jones	Melanie Mendoza	Sydney Tang
Cameron Chardoul & Steve Papei	Fidan Nasir- Zada	Karima Legette	Melanie Norton	Tanya Pickett
Carl & Laurie Bosch	Fiona Bittel	Katherine Bacon & Warren Bacon	Melissa Fleming	Tanyah Barnes
Carol Seidel	Fran Terpak	Katherine Ensor-Pueschel	Melissa Weiskopff	Terry Goetz
Carole Coppens & Matt Burt	Gabriele Verrocchio	Katherine Fitzgerald	Melody Cunningham	Thaddeus Hatch
Carrie Verrocchio	Gail Liberatore	Kathy Eschler	Mia Tucker	Theresa Bovier
Cat Lyon Techniques	Gia Kirby	Kathy Pagnani	Michael & Dori May Ganisin	Thomas Granados
Catherine Williams	Gina Curcio	Katie Decker	Michael Fosbury	Tricia Robinson
Charlene Davern	Gina Tyler	Kaylee Vazquez	Michael Moore	Vikki Collato
Charles & Sandra Love	Glenda Rowse	Keith & Gail Chadwick	Nancy Kiley	Vincent Sano
Charlie & Charlotte Kramer	Grace Masciarelli	Kelly Holbert	Nancy Young	Wendy Goforth
Charlotte MacLatchy	Gregory & Amy J Patinka	Kelly Roche	Nicholas Millard	William & Mary Monopoli
Chengjie Yang	Harriet Smith	Kelly Vavalle	Njeri Macharia	William & Beth Westfall
Chloe King	Heather Delorme	Kenny Mulligan	Patricia Walsh	Yvette Lewis-Carrier
Chloe Parker	Helen Kittle	Kevin Wechtaluk	Patti Dowd	Zaynah Alkhabbi
Choen & Tim Johnston	Howard Petote & Melanie Norton			
Chris Sassone	Hugh Leonard & Patricia Cummings			
Christina Zodikoff	Irene Oneil			
Christine Silvestri	Irving & Ruth Bardeen			



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## Housing

### YWRAP

#### (YWCA Residents Achieving Positivity)

A diverse range of housing programs are available for homeless or formerly homeless individuals and their families, empowering them to live independent, healthy lives. Participants benefit from comprehensive support including case management, education, job training, childcare, rental assistance, income support, and access to recovery services.



#### Onsite Support Services:

- Supportive crisis and mental health counseling
- Substance Use support groups and referral services
- Domestic violence survivor supportive housing programs and referral services
- Trauma Informed Care and Motivational Interviewing models used in on-site and mobile case management
- Employment and Life Skills Building : Budgeting and Financial Education, Employment Readiness, Resume Writing, Healthy Relationships, Co-Dependency Groups, Health and Fitness Groups, Cooking Classes and Nutrition Classes
- ENCOREplus program referrals for tenants to access free breast and cervical exams who are under- or uninsured
- On-site childcare in the YWCA's Drop-In Center for women in the Bridge program. This program provides intensive support to women in recovery from opioids and who have given birth to children addicted to opioids

**Program****Grant Funding****Population Served****YW City Apartments**

Address: 80 Hawley Street

\*Some of the units have multiple funding sources.

New York State Supportive Housing Program (NYSSHP)-  
48 units: 12 family/36 Single PSH\*

Homeless families and singles. Funds can be used for staff; operating funds; utilities, etc.

**Journey**

Address: Off and on-site

HUD for Domestic Violence Survivors-  
30 units: 15 Family/15 Single PSH\*  
10 units: 5 Family/5 Single

Homeless families and singles with a history of domestic violence. Funds are used for case management, rental assistance and support services for tenants

**Emergency Housing Shelter**

Address: 80 Hawley St

Solutions to End Homelessness Program-  
21 bedsCity of Binghamton  
Emergency Solutions Grant (ESG)**Southside Manor Homeless Shelter**

Address: 76 Conklin Ave, Binghamton

Code Blue (Nov-April)

Homeless Women. Funds pay for staffing and supplies, including gift cards to local eateries, grocers, and transportation

ESG Funds are for shelter staff.

**Intensive Independent Living Program (IILP)**

Address: 80 Hawley Street

Housing Urban Development (HUD) for IILP-  
17 units: 7 Family/10 Single PSH\*

Homeless families and singles with disabilities. Pays for support services and rental assistance.

**Street Outreach Program**City of Binghamton  
Emergency Solutions Grant (ESG)

Outreach staff work with homeless individuals on the street, hotels and places not meant for human habitation

**Program****Grant Funding****Population Served****Department of Social Service  
Rental Supplement Program  
(DDSS RSP)**

Address: Off and on-site

Broome County Department  
of Social Services-  
40-45 Homeless HouseholdsHomeless families and singles  
residing in hotels. Funds provide  
case management, rental  
assistance, moving costs,  
household items and food.**The Bridge**

Address: 80 Hawley Street

Broome County Department  
of Social Services-  
5 units: 5 Family  
PSH\*Homeless families having an  
infant born addicted to illegal  
substances. Funds are used for all  
things a family needs and to  
support recovery. 2 year program.**Rapid Rehousing Program**

Address: off-site

Solutions to End  
Homelessness Program-  
25-35 HouseholdsHomeless men, women and  
families. Funds pay for staff, rental  
assistance and utility arrears.**Endicott Square**

Address: 23 Jackson Ave, Endicott

Empire State Supportive  
Housing Initiative-  
15 units: 15 FamilyHomeless Families with the head  
of household having a mental  
health diagnosis (SMI)

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## Outreach

### ENCOREplus

#### Empowering Women's Breast and Cervical Health

For 32 years, ENCOREplus, a YWCA initiative, has been dedicated to enhancing women's breast and cervical health within our community. Our focus lies in preventive screenings and holistic healthcare approaches.

Here's how we're making a difference:

- Conducting 197 outreach events annually
- Educating 12,500 women every year on the importance of early detection
- Offering informative workshops
- Facilitating screenings for over 1,200 women annually
- Assisting un- or underinsured women in accessing free life-saving breast and cervical cancer screenings through a grant from Cancer Services of the Southern Tier
- Our impact speaks volumes:
- 48 women diagnosed with early-stage breast cancer through our program
- Providing transportation to 178 women for their appointments
- Offering free child or adult care to eliminate barriers to scheduled appointments

At ENCOREplus, we're breaking down barriers and ensuring every woman has access to essential screenings and support for their breast and cervical health.





## 3

## Education



## Young Wonders Early Childcare Center

### **Raising future generations while enhancing a family's ability to work**

The Young Wonders Early Childhood Center strives to provide a loving, caring, learning environment where families, children, and staff are given the respect, commitment, and attention that each individual deserves. The center is open year-round from 6:45am – 5:45pm offering programs for infants, toddlers, preschool, pre-kindergarten, and school age.

- Continued partnership with the Foster Grandparent Program to receive volunteers in the classrooms.
- Young Wonders continued its participation in the Quality Stars New York maintaining its 4 out of 5-star rating. Funding from the program was used to bring in high quality trainers to increase professionalism and knowledge. Funding was also available to purchase much needed equipment and learning materials.
- The Acquisition of Creative Curriculum GOLD, an award winning curriculum and assessment program, allowing teaching staff to complete online assessments to help drive individual and group learning objectives.
- The continued use of Conscious Discipline, a social-emotional education program that teaches children self-regulation and helps them solve social problems.
- Participation in The Child and Adult Care Food Program (CACFP), ensuring nutritious meals and snacks are served to the children three times each day.
- The center maintained an excellent licensing record with OCFS, receiving minimal violations for the year, many inspections without any noted violations.
- Continued use of the “Helping Hands Scholarship” to assist parents suffering from financial difficulty or unable to make childcare payments. Multiple families were granted assistance.
- 93% of children attending from Fall 2022 to Spring 2023 showed measurable improvement on their Developmental Assessments.

# Finances

## Total Revenue

Grant Revenue

75%

Program Fees

10%

Rental Income

10%

Unrestricted  
Contributions  
2%

United  
Way/  
Grants  
1%

<1%

<1%

<1%

### Percent of Total

**5,320,034** Total Revenue

74.74%

3,976,621 Grant Revenue

10.20%

542,926 Program Fees

10.16%

540,282 Rental Income

2.49%

132,703 Unrestricted Contributions

1.47%

78,351 United Way/Agency Grants

.38%

20,000 Restricted Contributions

.32%

17,009 Miscellaneous Income

.23%

12,142 Fundraising & Special Events

## Total Expenses

Payroll, Taxes, and Benefits  
51%

Supplies  
25%

Occupancy  
8%

Depreciation  
5%

Professional Fees  
6%

Misc.  
Expenses  
3%

Travel &  
Conferences  
1%

<1%

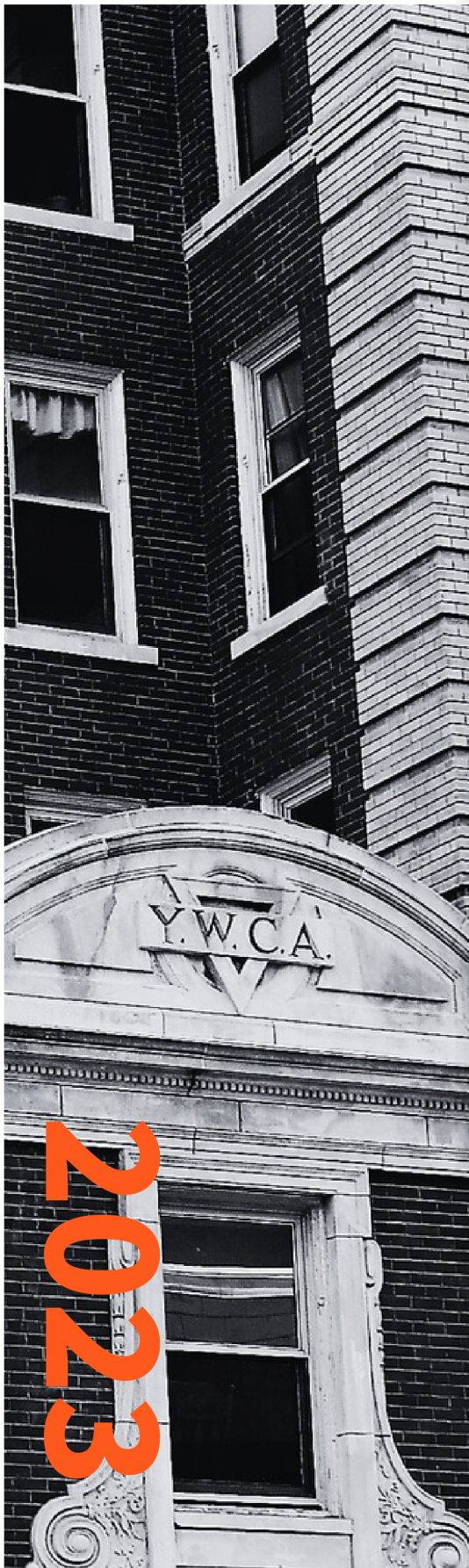
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### Total Expenses    **\$5,294,839**

### Percent of Total

Payroll, Taxes, and Benefits	\$2,711,681	51.21%
Supplies	\$1,304,901	24.64%
Occupancy	\$419,604	7.92%
Professional Fees	\$296,221	5.59%
Depreciation	\$275,581	5.20%
Miscellaneous Expenses	\$151,302	2.86%
Travel & Conferences	\$75,631	1.43%
Office Expenses	\$28,549	.54%
Equipment	\$20,860	.39%
Advertising	\$10,509	.20%



Phone Number

**607-772-0304**



Address

**80 Hawley Street  
Binghamton, NY 13901**



Website

**[www.YWCABinghamton.org](http://www.YWCABinghamton.org)**

